

# Newsletter Express

Bolivar Water Supply Corporation

Fall 2004

## Editor's Note

### Cold Weather Tips:

**D**on't let cold weather catch you unprepared.

- 1. Disconnect and drain outdoor hoses.** Detaching the hose allows water to drain from the pipe. Otherwise, a single hard, over- night freeze can burst either the faucet or the pipe it's connected to.
- 2. Insulate pipes or faucets in unheated areas.** If you have pipelines in an unheated garage or cold crawl space under the house, wrap the water pipes before temperatures plummet. Hardware or building supply stores will have good pipe wrapping materials available.
- 3. Seal off access doors, air vents and cracks.** Repair broken basement windows. Winter winds whistling through overlooked openings can quickly freeze exposed water pipes. But do not plug air vents your furnace or water heater needs for good combustion.
- 4. Find the master shutoff.** It may be near the water heater or the washing machine. More likely it's where the water line comes into your house from the street/road. If a pipe bursts anywhere in the house - kitchen, bath, basement or crawl space - this valve turns it off. So find it now and be sure everyone in the family knows where it is and what it does.
- 5. If all else fails and you experience a leak that you can't stop** - Call Bolivar WSC. We can usually dispatch an employee to shut down your system at the meter box.

## New in 2004

**N**ew this year: Bolivar WSC along with all water and utility company's were required by law ( The Bio-Terrorism Act), to assess a vulnerability act program to protect its water system. The assessment was completed and sent to the US Environmental Protection Agency for approval. To comply with this new law we will be installing new security devices throughout the system within the next year.

As always the Board of Directors and Employees of Bolivar Water Supply Corporation are constantly working to upgrade our system to serve and protect our members in a more efficient manner.

Bolivar WSC now accepts payments using credit cards MasterCard & Visa only.

Account balances and history viewing are now available through our web site at [www.bolivarwatersc.com](http://www.bolivarwatersc.com). For more details contact our office.

For your convenience we also offer auto debit payments through your checking account or credit card.

## Welcome New Members:

**T**his year we've added 38 new meter connections to the three county service area of Denton, Cooke & Wise totaling 3164 active members through September.



Special Thanks:

We would like to thank our customers/members for being so patient during our water tank renovation. Some of you have experienced low pressure and others will during the next year while we renovate all the overhead tanks and ground storage tanks. We would like to give a *Special Thanks* to the Valley View School System for their cooperation during the time the Lois Well was out of commission.

All of our overhead tanks and ground storage tanks are being painted on the outside and the inside is being refurbished with a new product called *Polibrid 705*, which is an ultra high build, flexible, aromatic polyurethane-polyurea hybrid that has outstanding resistance to water and wastewater. This produce is used primarily to protect steel and concrete from abrasion and severe abuse, which is excellent for potable water tanks.

Halloween is coming soon:

Join the downtown merchants and us for **SAFE SPOOK NIGHT**; bring your children dressed in costume for fun and treats.

Friday October 29, 2004 – 4:00-5:00pm

*Next Board Meeting is Thursday  
October 14, 2004, 7:00 PM – BWSC  
Office located at 310 N. 3<sup>rd</sup> St*

Bolivar WSC (940) 458-3931



Bolivar Water  
Supply Corporation  
PO Box 1789  
Sanger, TX 76266

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